

SOPD Mayflower 400 Games - Volunteer Categories

Accreditation Team – Accreditation will be produced prior to the games and will be issued to each team as they arrive, based on their previously declared team list, but you will be helping to distribute accreditation to other groups, such as sports officials, media, VIPs and so on. You may also be working with Venue Services by manning access control points at the various venues to ensure only authorised people go into certain areas.

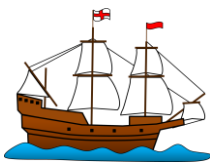
Communications Team – Your job will be to keep communications open, whether by phone or radio. You will be familiar with small hand-held radios and comfortable with settings on Android and Apple phones. You will be monitoring communications and passing relevant messages to other teams in the Venue Control Centre as appropriate. Commercial, Military or Emergency Service communications experience would be an advantage.

Ceremonies Team – You will be assisting in the non-artistic parts of the opening ceremony under the direction of the Artistic Director. Tasks range from helping to marshall the athletes before and after the ceremony to giving assistance to wheelchair users. For the competition phase, you will be the medal and ribbon carriers, checking awards against results sheets and generally ensuring the athletes all receive the correct awards, and is, perhaps, the most satisfying of all the volunteer roles.

Families Support Team – Like your Volunteer Support colleagues you will be armed with adequate resources do either deal with queries and lend assistance to any registered families needing help or to contact someone who can. There will be a number of families who have never been to Plymouth (or the UK) before and your patient, cheerful and professional service will help relieve the stress of being away from home and in a strange place for them. You will enjoy meeting people and may have a background in Customer Service, though this is not essential.

Hospitality – The Hospitality team will be responsible for hosting and assisting any VIP visitors and Honoured Guests. Duties will include, but not be restricted to escorting or directing VIPs/Honoured Guests within the venues, ensuring their comfort while in the VIP lounges with snacks and beverages and providing information as required. Experience in the hospitality business would be an advantage but is not required.

IT Team – A small but essential team providing support for any games computers or smart phones that decline to work properly! You will assist with setting up any computers prior to competition each day, ensuring they have access to Wi-Fi and power and are safe, with no cable trip hazards. You may be asked to assist athletes or other volunteers with minor set-up problems with their personal phones as well, depending on the current workload at the time.



Logistics Team – The logistics team will mostly be needed before and after the games with bringing stores and equipment into the venues ready for use and back to their owners once the games are all over. There will be some requirements during the games when deliveries are expected, such as the lunch packs and water, and you may be asked to go to the supermarket if something runs out unexpectedly!

Media Team – Some of the Media team will be keeping our social media stream updated in the lead up to and during the Games and some will be assisting accredited media representatives to find the best spots for interviews or photos/filming and ensuring they know where everything is within each venue. You will be armed with the sports schedule for each day, lists of athletes and any other information that may assist the media to spread the word about the games and Special Olympics!

If you enjoy photography, we will need a small number of volunteer photographers tasked to obtain images of particular sports or events to upload to our website. We will ask you to give us written approval to use the images free of copyright, but of course, you will get to keep all the images you take for your own use.

Medical Team – Absolutely essential for the safe conduct of the games. We will need a range of skills from first aid upwards, and all medical volunteers must be certificated for the role they wish to perform.

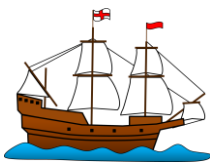
Results Team – Working with the sports officials to gather and promulgate the results as they happen. You will collect results forms from the officials and bring them to the results table where they will be added to the database, then posted as required by the sport and venue. You may do a lot of walking one day and be sat in front of the computer the next. Computer literacy and accuracy in your work is a must.

Safeguarding Team – We will require suitably trained safeguarding volunteers, who will work with the Safeguarding Officers at each of the three venues to be available in case of any safeguarding incidents.

Security Team – Security is everyone's responsibility, but we will need a small cadre of trained security staff to assist venue staff to watch over the additional influx of people.

You will be responsible for first response to any security-related incidents in the Games areas such as suspicious objects, public order problems (within the venues only) and leading on any needed evacuations from Games areas due to fire or other venue emergencies.

You must have either an industry-recognised qualification or relevant military training, and you will be working closely with the Accreditation and Venue Services teams at the venues.



Sport Team – On the field of play assisting in the set-up and removal of the sports equipment, and some may be required as line judges, ball chasers and escorts for athletes and officials. You may be asked to operate a simple score board or assist an athlete who cannot reach down to pick up the ball on the Boccia court.

No previous sporting experience is required, but experience will allow us to allocate to the relevant sports more easily, and nobody will be asked to do anything they are not comfortable with.

Transport – Transport team will be driving minibuses or cars/vans in support of the games. Team members must have a clean UK driving license and be able to drive vehicles in category D (any bus over 8 passenger seats) or D1 (minibus up to a maximum of 16 passenger seats).

When not required for driving duties, team members will be tasked with vehicle marshalling/safety duties, and assisting with boarding and disembarking athletes from buses.

Venue Services Team – You will be working with venue Staff to keep athletes, volunteers, officials and VIPs hydrated and fed, manning access control points, giving directions and assisting wheelchair users if required.

When athlete teams, Officials and spectators arrive, you will be leading them to the places they need to be and helping them to find toilets, changing rooms and refreshments etc.

You will enjoy meeting people and have a great Hollywood smile!! You will be the face of the Games 😊.

Volunteer Support – Essential for the comfort and safety of the volunteer corps. You will check the volunteers in as they arrive and help them find where they need to go once checked in. You will also keep the volunteer rest area(s) and refreshment facilities topped up and check the volunteers out when they have finished their shifts.

Volunteer Support team members will also make welfare visits to all areas where volunteers are active within the venues, ensuring they have everything they need to perform their allocated tasks, are safe, well, taking breaks and hydrated.

You will be the contact point for all volunteers needing assistance of any kind and will have adequate resources do either deal with such matters or contact someone who can!